Job Title: Peer Navigator  
Department: Programs  
Reports To: Program Coordinator

About the PCOM

The Pride Center of Maryland (PCOM) strives to be a catalyst for uniting and empowering sexual and gender minorities (SGM) in Baltimore and Central Maryland and advocate for a better quality of life for the entire community.

Position Description and Duties

The PCOM Peer Navigators are mission-driven, compassionate, vital, health and well-being affirming, adaptive individuals and leaders within the PCOM’s case management program. The peer navigator plays a key role in constructively representing the communities we serve and linking community members to PCOM services. Whereas the peer navigator’s key role is to link folks to medical, mental health and support services and help reduce health threats including the HIV/AIDS epidemic. Peer Navigators also facilitate programs within the PCOM that address specific populations.

Peer Navigator duties include the following:

- Facilitate comprehensive linkage to care for HIV related client care and/or treatment
- Engage and inform primarily Black MSM and transgender and other sexual and gender minority (SGM) communities via targeted programs and events
- Conduct targeted community outreach and forums, distributing PCOM printed educational materials in social media, and at targeted locations and times monthly
- Expand partnerships with existing CBO’s to reach targeted communities.
- Facilitate the provision of HIV testing at PCOM to increase HIV/AIDS status awareness among targeted community
- Provide clients with comprehensive linkage to find access to behavioral health and social services facilities.
- Provide client referral and healthcare provider follow-up
- Engage and inform diverse MSM and transgender communities via town halls, community forums and educational events.

Ideal candidates are experienced social service providers with a strategic mindset, who have done personal development, healing and growth work in preparation to inspire well-being among client population, who are exceptional communicators and enjoy building strong relationships. These candidates should also be passionate and align with the PCOM’s vision and mission.

This position will report to the Program Manager.
Experience & Qualifications

- Minimum of 3 years relevant community oriented case management/social services experience required; clinical experience preferred (Education can be substituted for experience)
- Associate degree required, Bachelor’s degree highly preferred (experience can be substituted for degree)
- Demonstrated leadership experience
- Knowledge and experience navigating public/social benefits and community resources, and facilitating individuals’ access to them
  - Familiarity with community resources that meet the social needs of Baltimore’s vulnerable population desirable
- Demonstrated ability to engage and work closely with a wide range of individuals, including clinical providers, Health professionals, and community partners
- Superb interpersonal and communication skills (verbal and written)
- Exceptional problem-solving skills, with initiative and attention to detail
- Comfort receiving data-driven performance feedback
- Comfort collecting demographic data, conducting client intakes, organizing and filing client files.
- Demonstrated ability to excel in a fast-paced, dynamic, diverse, environment, and able to meet concurrent deadlines, organize time and priorities, and to do so in collaboration with diverse stakeholders
- Comfort and proficiency with the use of technology to support efficiency, accuracy, and data driven work e.g. Redbook, Microsoft Office Suite, Google Suite and time management software